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REPUBLIC OF SOUTH AFRICA

## Protocols on communication for reporting Covid-19 Related cases

### 1. At entry point and during Working hours

#### 1.1 In a case where a person is found symptomatic:

- The ill person should be escorted to an isolation room/sickbay.
- Person should complete a register.
- (SLO/CHWC) to complete a referral letter.

#### 1.2 Phone the local testing station:

- District Manager: **Mme Kilane - 076 759 5653**  
**Mme Ntsoaki - 082 221 1875**

#### 1.3 Transportation

- Establish safe transport to transfer the person from the venue to the testing station.

### 2. At home

#### 2.1 The wearing of cloth face masks is now public policy:

- All staff and students should always wear these when in public, when commuting to and from campus on public or private transport.
- When meeting elderly or immune-compromised people at homes.

#### 2.2 Screening and Testing

- Where possible, all screening should be done using the HIGHER HEALTH- Department of Health (DOH) Integrated Digital Solution (HealthCheck).
- The public health systems then need to ensure that persons are traced and tested. eg. students and staff need to know where to go for testing if they are symptomatic.

#### 2.3 When a person has conducted a health check:

- Those individuals that come to institutions with COVID-19 symptoms will be referred to government testing sites and/or other linkages care sites for COVID-19.
- HIGHER HEALTH, in support from Department of Health (DOH) will share a list of the nearest COVID-19 testing facilities, isolation facilities, and quarantine centres to all the campuses for guidance.

## 2.4 Guidelines for positive screened person:

Once the check has been completed, actions are suggested for those screened positive based on NICD and NDOH guidelines in three categories of support:

- A. Self-Isolate
- B. Test
- C. Seek Emergency Care

Students and staff who have been classified as moderate or high risk, will be linked to the NDOH tracking and tracing process immediately.

## 2.5 COVID-19 Symptoms

### 2.5.1 Most Common Covid-19 symptoms:

- Fever
- Dry cough
- Sore throat
- Shortness of breath
- Nasal secretions
- Muscle and joint pains
- Chills
- Headache
- New loss of taste or smell

### 2.5.2 Actions:

If people have COVID-19 symptoms, the following action is taken based on the Risk Classification:

- **Self-Isolate:** Go back home. Those that cannot self-isolate, will be linked to the department of health quarantine sites/isolation centres.
- The person will be referred to the nearest COVID-19 testing site on campus for Linkage to treatment, care, and support.

Campuses should create means of reporting for students and staff to alert the office when they were tested and need to isolate.